

TERMS OF BUSINESS

Contact information

Concorda d.o.o.
Headquarters: Čazmanska 6, 10000 Zagreb, Croatia
OIB: 60694472023
Contact: +385 1 5540 717
E-mail: info@concorda.hr

Payment methods

1. Proforma Invoice (Will be sent by email with all the informations).
2. Credit cards: through interface of HT PAY WAY (MasterCard, Maestro, Visa, Visa Inspire, American Express, Diners or Discover)



3. Payments in installment is not possible.

Statement for Internet Payment



T-Com Pay Way uses most modern – Secure Socket Layer (SSL) protocol with 128-bit encryption and MD5 algorithm.

ISO 8583 protocol ensures that all communication between T-Com systems i credit card authorisation centers is made inside Virtual Private Network, which is secured from unauthorized access by double firewall.



Look for secure internet shopping tips [here](#) (3dsecure instructions for secure internet shopping).

Statement about collecting, storing and usage of personal dana

Concorda d.o.o is obligated to provide protection of personal informations by collecting only the necessary, basic information about the buyers/customers required to fulfill obligations; inform buyers of how the collected infomations are used, regularly gives customers the choice of using their infomations, including the ability to decide whether or not to remove their name from the list used

for marketing campaigns. All customer information is strictly kept and only accessible to employees of Concorda d.o.o.. All employees of Concorda d.o.o. and business partners are responsible for adhering to the privacy principles.

Cancellation Policy

Cancellation requests must be made in writing (email). Please send your request to: info@concorda.hr

Concorda d.o.o. will confirm the receipt of request in writing without delay, and answer within 15 (fifteen) days of receipt of the request.

Conversion statement

All payments will be effected in Croatian currency. The amount your credit card account will be charged for is obtained through the conversion of the price in Euro into Croatian kuna according to the current exchange rate of the Croatian National bank. When charging your credit card, the same amount is converted into your local currency according to the exchange rate of credit card associations. As a result of this conversion there is a possibility of a slight difference from the original price stated in our web site.